

Terms and Conditions:

Messenger Maths reserve the right to change these terms and conditions at any time. You will be notified personally of any changes.

By continuing to use the services provided by Messenger Maths you are agreeing to comply with and be bound by the following terms and conditions.

This tutoring agreement may be terminated at any time by any party. If I must end the tutoring relationship for some reason, I will do my very best to give sufficient notice and provide referrals if requested.

For Zoom sessions please ensure that students are appropriately dressed and that the session is in a suitable room.

Face to face sessions are conducted in my own home, normally in the dining room to make use of the large table. A bay window ensures the environment is viewable and thus safe.

I have a dog in my home. The dog can be in a separate room but I wanted visitors to be aware for allergy reasons. Most clients find that the dog enriches the sessions.

Please ensure that I am made aware of any safeguarding requirements so that I can follow protocols. I can record sessions if needed for safe guarding requirements. This does not infer any offer to record sessions for education or publishing purposes. I assert my full legal rights in this regard.

Clients are welcome to view the environment for tutoring and to join their student on the Zoom calls.

Payment is either by cash on the day or by bank transfer to Mandy Messenger, sort code: 20-22-67 account: 20576468 within 48 hours of the session.

Cancellation of less than 24 hours notice requires full payment as I will be unlikely to resell the slot. The most effective method to cancel sessions is to send a text to 07801 181814

Please be aware that I am unable to tutor for longer than our scheduled time as this has a knock-on effect to my other students. Each hour session will include approximately 10 minutes settling in and discussion and 50 minutes teaching time. If a student should arrive later than their allocated time, the session will still run from the agreed times and the usual charge will apply.

Please understand that I have no capacity to provide care for students who are picked up late as I will be delivering my next session.

I have professional liability insurance but this does not cover me to provide first aid or medical support. I will naturally contact the emergency services if a need arrives however I cannot administer medicines.

The client is responsible for any damage caused by the student and shall be liable to pay the full cost of repair and / or replacement.

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